

COURSE #	SLO		FA 2015	Spr 2016	FA 2016	Spr 2017	FA 2017	Spr 2018	FA 2018	Spr 2019	FA 2019	Spr 2020	FA 2020	Spr 2021	Spring 2015
	3	Identify and apply international market research techniques to select profitable products and target markets and segments.												x	
	4	Employ efficient and effective professional commercial communication skills for successful international sales and customer service.												x	
BUS 256	1	Show knowledge and self confidence while negotiating best possible payment terms and alternatives with foreign clients.												x	
	2	Efficiently cope with and resolve the challenges that arise when dealing with Letters of Credit received with discrepancies and errors, as well as all other standard complexities of international payment systems.												x	
	3	Evaluate the foreign exchange forward market and adopt the best judgment in order to protect the company's profitability in the face of future payments and the foreign exchange risk associated with that future date.												x	
BUS 257	1	Compare and evaluate different modes of transportation such as land, air and ocean freight and their effects on the profitability of an import/export operation.												x	
	2	Apply basis business and accounting standards to freight and forwarding services and the negotiation and auditing of logistics contracts for profitability.												x	
	3	Discuss the importance of the many types of insurance for international transactions and shipments												x	
BUS 258	1	Categorize and interpret the differences in culture and their effects on international business.				x									
	2	Differentiate the cultural differences in countries around the world to ones own cultural background and establish common ground for negotiation and business success.						x							

