

WE'RE ALL IN

OUTREACH • ENGAGEMENT • RETENTION

Grossmont College

**spring 2018 campaign** ○ **phase two** • **round two**  
the offices of pd + student success and equity

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*promoting student engagement + retention practices*

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*feedback and potential practices to add?  
forward to the pd office @ [rochelle.weiser@gcccd.edu](mailto:rochelle.weiser@gcccd.edu)*

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## simple + proactive **CAMPUS COMMUNITY** practices<sup>★</sup> to increase student engagement and retention

*★ these already common practices (things we know many of you do everyday) – the campaign hopes – will become even **more common** or enacted even **more deliberately**, AND will seed conversations to facilitate the sharing of **more practices** all over campus.*

### ▶ **SHOWING STUDENTS THAT YOU CARE**

- ✓ introducing yourself to students, and asking and using their names
- ✓ sharing your smile
- ✓ listening carefully and responding thoughtfully to student needs, concerns, experiences, and questions
- ✓ showing your genuine interest and support through simple interactions with students: "How are you?" "How are your classes going?" "Glad that you are here." "Keep progressing toward your goals."

### ▶ **CONNECTING STUDENTS TO CAMPUS SUPPORT SERVICES, RESOURCES, AND ENGAGEMENT OPPORTUNITIES**

- ✓ increasing your own familiarity with the campus student support services, resources, and engagement opportunities through participation in professional development opportunities (S3, campus connect, and what's hap?) to do so
- ✓ having on hand and sharing with students when needed:
  - the *Specialized Services for Students* flier so that students are aware of campus support services
  - a campus map

### ▶ **SHOWING YOUR GROSSMONT COLLEGE PRIDE**

- ✓ sharing with students how your work contributes to student success
- ✓ wearing Grossmont College apparel, swag, or colors on Wednesdays

### ▶ **LEADING BY EXAMPLE TO CREATE A POSITIVE COLLEGE CLIMATE**

- ✓ treating all with kindness, dignity, and respect
- ✓ creating and maintaining positive working relationships with colleagues
- ✓ participating in the campus community